



Secual Box User manual

www.etiger.com

Contents

In the box	 	 	 	••	• • •	•••	 		• •	• •	 • •		•	• •	• •	• •	• • •	4
Design	 	 	 	••	• • •	• •	 			• •	 • •	• •	•	• •	• •	• •	• • •	4
Features	 	 	 	••	• • •	•••	 		• •	• •	 • •		•	• •	• •	• •		5
Specifications	 	 	 	••	• • •	• •	 	• •	• •	• •	 • •		•	• •	• •	• •		5

Setup

Insert a SIM card in the control panel8	
Turn the control panel on9	ł
Set up the control panel9	ł
Setup with Wi-Fi connection	ł
If you are using a SIM card10	ĺ
Save an SMS number (for SMS notifications)10	ł
Using the app without Wi-Fi connection	

Daily use

Arm the system13
Arm in Home mode13
Disarm the system14
SOS function14
Control by phone call15
Check system status16
If your alarm is triggered17

Settings

How to modify the settings of your Secual Box	19
By app (Secual Box connected to Wi-Fi)	19
By SMS (with a SIM card in the control panel)	19

ave SMS numbers	20
ave phone numbers	21
ntry / Exit delay	22
iren	23
hange passcode	24

Rename detectors25
Change a detector's zone26
Rename controls27
Delete accessories
Change system language29
Restore default settings30
Reset Wi-Fi

Accessories

Pet-immune motion sensor (ES-D2A)	
Design	
Detection scope	
Mounting	
Testing	
I ED indications	35
Connection to your alarm system	
Specifications	
Door / Window contact (FS-D3C)	36
Design	36
Mounting	36
Connection to your alarm system	36
Specifications	37
specifications	
Remote control (ES-RC1)	
Design	
Connection to your alarm system	38
Specifications	38
Specifications	
Connect additional accessories	
Connect additional detectors / controls	
Connect additional sirens	40
Procentions	
Proceutions	12
Warning	
Waining	

D		A - A -	
Pres	en	тат	ION
	~	cu c	

Precautions

In the box

- Control panel x1
- ES-D2A (Pet-immune motion sensor) x1
- ES-D3C (Door / Window contact) x1
- ES-RC1 (Remote controls) x2
- AC Adapter x1
- Screws and anchors
- Documentation

Design



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Pre	SP	nta	TIC	n

Setup

Daily use

Settings

Accessories

Precautions

Features

- Works with an Internet Connection (Wi-Fi Connection)
- Control and setup of the system on your smartphone (Android or iOS app)
- Notifications in case of alert and system status change
- SIM card slot: stay connected even where you don't have an Internet connection or when your home Wi-Fi network is down (SIM card not included)
- Supports up to 10 remote controls, 100 wireless accessories with secure connection
- Can store up to 5 phone numbers, 5 SMS numbers (SIM card required for communication by SMS and phone call)
- Built-in 95 dB siren and backup batteries (lithium, 7.4V 500mAh, up to 8 hours in standby mode)

Specifications

Product name Secual Box

<mark>SKU</mark> ESB-WS1A

Control panel power supply Input: AC 110-240V / 50-60 Hz Output: DC 12V / 1A

Wi-Fi 802.11b/g/n

GSM frequency 850 / 900 / 1800 / 1900 MHz

Radio-frequency 433MHz (±75KHz) Backup battery Lithium, 7.4V, 500mAh

<mark>Internal siren</mark> 95 dB

Housing material ABS plastic

Operating conditions Temperature: -10°C~55°C Humidity: ≤ 80% (non-condensing)

Control panel dimensions (L x W x H) 150 x 49 x 160 mm

Control panel weight 330 g



Before starting: choose your connection
 The Secual Box can work with a Wi-Fi connection, a SIM card or both. Wi-Fi connection: enables you to interact with your control panel by app (iOS / Android). All you need is a Wi-Fi connection at home and an Internet connection on your smartphone (Wi-Fi, 4G, 3G). Wi-Fi connection + SIM card (GSM network): offers optimal security: you have a backup in case your home Wi-Fi or your cellular network is down. SIM card only: enables you to interact with your control panel by SMS and phone call. You do not need to have an Internet connection at home or on your smartphone. Some of the app's features will not be available.

Daily use

Settings

Step 1 Insert a SIM card in the control panel

This step applies only if you wish to use the Secual Box with a SIM card.

You will need a SIM card if you wish to interact with your Secual Box by SMS and phone call.



Important

- Make sure the SIM card is not protected by a PIN code.
- We advise you to choose a plan with unlimited text and 1 or 2 hours of call. The SIM card must be compatible with the GSM network. Contact your carrier for more information.

Daily use

Step 2

Turn the control panel on

- 1. Plug the power adapter to an AC socket.
- Plug the output connector of the power adapter into the AC adapter input 5 on the side of your control panel.
- 3. Push the power switch.

Step 3 Set up the control panel

Setup with Wi-Fi connection

- 1. Download the "Secual Box" app on your smartphone. The app is available on the App Store and Google Play.
- Go to the Wi-Fi settings of your phone and connect to your control panel's Wi-Fi network. Your control panel's Wi-Fi network is ESWIFI_XXXXXX (the last 6 digits differ on every control panel).
- 3. Open the "Secual Box" app on your smartphone.
- 4. Create an account and log in from this account.
- 5. Follow the instructions on screen to connect your control panel to your home Wi-Fi network.

A piece of advice

Even if your control panel is connected to your Wi-Fi network, you can add a SIM card in your Secual Box. This enables you to receive notifications by SMS and phone calls, which can be very useful when you do not have an Internet connection on your smartphone when the alarm is triggered.

If the Wi-Fi network of the Secual Box is secured

Reset the Secual Box's Wi-Fi by pressing the Connection button 3 of the control panel for 5 seconds. The control panel beeps once, as a confirmation that it has reset successfully.

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Presentation	Setup	Daily use	Settings	Accessories	Precautions

If you are using a SIM card

If you are using the Secual Box with a SIM card, you can use your Secual Box with or without the app. In both cases, you will need to save at least one SMS number to receive SMS notifications.

Save an SMS number (for SMS notifications)

by app Your Secual Box must be connected to your Wi-Fi network to set it up by app.	by SMS					
	Send (by SMS, to the telephone number of the SIM card in the control panel):					
Phone numbers	6					
SMS Calls	The control panel replies:					
Arian Andrea Andream Andream	SMS numbers: 1. 2. 3. 4. 5.					
 From the dashboard of your control panel, 	Copy, paste, then edi (case sensitive, do not add spaces)					
slide from the right to display the options, and click on "Settings".Select "Phone numbers"Make sure "SMS" is selected, and edit the numbers as you wish.	SMS numbers: 1.060000000 2.0600112233 3. 4. 5.					

Setup

Daily use

Using the app without Wi-Fi connection

You can use the Secual Box app even if your Secual Box is not connected to Internet. In such case, the app will rely on SMS to interact with you.

- 1. Download the "Secual Box" app on your smartphone and open it. The app is available on the App Store and Google Play.
- 2. Create an account and log in from this account.
- 3. Click on "Add alarm", select "SIM card only", and follow the instructions. During the setup, you will be prompted to determine two things:

Alarm's name

The choice of the name for your alarm is up to you. This name will appear in the app so that you can identify the alarm.

Alarm's phone number

This is the telephone number of the SIM card in your control panel. Usually, this telephone number is indicated on the contract with the service provider of your SIM card.



Presentation

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Arm the system

When your system is armed, all detectors are active.

By app

Connect to your alarm and click on "Arm".

By SMS

Send 1 by SMS to the phone number of the SIM card in the control panel. *Only saved SMS numbers can arm the system by SMS.*

By remote control

Press on the "Arm" button of the remote control ().

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Arm in Home mode

When your system is armed in Home mode, all detectors are active except those assigned to the Home zone.

By app

Connect to your alarm and click on "Home mode".

By SMS

Send 2 by SMS to the phone number of the SIM card in the control panel. *Only saved SMS numbers can activate the Home mode by SMS*.

By remote control

Press on the "Home button" button of the remote control (()).

Presentation



Disarm the system

When your system is disarmed, all detectors are inactive except those assigned to the 24h zone.

By app

Connect to your alarm and click on "Disarm".

By SMS

Send 0 by SMS to the phone number of the SIM card in the control panel. *Only saved SMS numbers can disarm the system by SMS.*

By remote control

Press on the "Disarm" button of the remote control (

SOS

SOS function

The SOS function enables you to trigger your alarm immediately.

By remote control

Press the SOS button on the remote control.

On the control panel

Press the SOS button on the top of the control panel.

Control by phone call

This function applies only if you are using the Secual Box with a SIM card. This function enables you to control your alarm system by phone call. This can especially be helpful if you are located in an area without Wi-Fi or 3G/4G coverage.

How it works

- 1. Call the phone number of the SIM card in the control panel.
- 2. The control panel picks up: type your 4-digit passcode, followed by "#" (Default passcode: 1234).
- 3. A voice prompt confirms if your code is correct.
- 4. On your phone, dial the code corresponding to the command:

Dial	Command
1	Arms the system
0	 Disarms the system and turns the siren off Stops monitoring without hanging up
*	Audio monitoring
6	Turns the siren off
9	Turns the siren on
#	- Disarms the system, turns the siren off and ends the phone call

60

Check system status



1. You can check the status of your system from dashboard of the app at all times. The dashboard tells you if your alarm system is connected, if the control panel and accessories are sufficiently powered, if it is connected to a cellular network.

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Remark

If the dashboard is greved out, it means you are not connected to your alarm. This can be caused by:

- No Internet connection on your smartphone
- Your Secual Box is not connected to vour home Wi-Fi network.

bv SMS

Send (by SMS, to the telephone number of the SIM card in the control panel):

The control panel replies:

System:Disarmed AC power:on

Remark

If the level of your control panel's or detectors' batteries is low, you will receive an SMS on the first SMS number. If the detectors have been renamed, the name of the detector will be mentioned in the SMS

If your alarm is triggered

If the alarm is triggered, your control panel immediately starts to inform you:

At home

- The built-in siren starts ringing out.
- If you have connected additional sirens, they start ringing out too.

On your smartphone (if your alarm is connected to your Wi-Fi network)

- You receive a push notification in the Secual Box app (you must have an Internet access on your smartphone).

On your smartphone (with a SIM card in the control panel)

- The control panel sends an SMS notification to every SMS number saved.
- The control panel calls every Phone number saved. If you take that call, you can decide to stop the siren, disarm the system or other functions as listed below, by dialing the corresponding code.

Dial	Command
1	Arms the system
0	 Disarms the system and turns the siren off Stops monitoring without hanging up
*	Audio monitoring
6	Turns the siren off
9	Turns the siren on
#	- Disarms the system, turns the siren off and ends the phone call



How to modify the settings of your Secual Box

The settings of your Secual Box can be modified by app or by SMS.

By app (Secual Box connected to Wi-Fi)

Open the "Secual Box" app, log in to your account, and connect to your alarm. From the dashboard, slide from the right or click on \equiv to display your alarm's options, and click on "Settings". Then select the setting you wish to modify, as explained in the following pages.

By SMS (there must be a SIM card in your control panel)

For each setting you want to modify by SMS, it works as below:

- Send a code by SMS.
- The control panel replies you with the corresponding settings currently saved in your alarm.
- Copy this SMS and paste it as a reply to the control panel.
- Modify the SMS according to the setting you wish to change, before sending back to the control panel.
- The control panel replies "Ok" as a confirmation. Read on for the complete list of settings by SMS.

A piece of advice

You can also modify the settings of your Secual Box by SMS via the app. In such case, you must have set up your control panel as "SIM card only" in the app, as described on page 11.

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Save SMS numbers

This function enables you to determine the telephone numbers on which an SMS notification will be sent in case of alert.





Important

Only the first SMS number will receive notifications in case of low battery of control panel and accessories.

Only saved SMS numbers can modify the settings of your Secual Box by SMS.

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Save phone numbers

This function enables you to determine the telephone numbers that will be called by your alarm in case of alert.



- From the dashboard of your control panel, slide from the right to display the options, and click on "Settings".
- 2. Select "Phone numbers"
- 3. Make sure "Calls" is selected, and edit the numbers as you wish.

Phone numbers: 1.060000000 2.0600112233 3. 4. 5.

Ok

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Entry / Exit delay

This function enables you to determine a delay when you leave or enter your home during which detectors will not trigger the alarm.





Important

Only detectors on the Delay zone will be impacted by the Entry delay.

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Setup

Daily use

Settings

Precautions

Siren



- From the dashboard of your control panel, slide from the right to display the options, and click on "Settings".
- 2. Select "Siren"
- 3. Enable / disable the siren as you wish.
- 4. Set the siren duration as you wish.

by SMS

Send (by SMS, to the telephone number of the SIM card in the control panel):

12

The control panel replies:

Siren volume(0=Mute,1=High):1 Siren ringing time(1-9min):5

Copy, paste, then edit (case sensitive, do not add spaces):

Siren volume(0=Mute,1=High):0 Siren ringing time(1-9min):3

Ok

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Change passcode

The passcode is requested when you want to control your control panel by phone call.





Important

If you want to control your alarm by phone call, there must be a SIM card in your control panel.

Rename detectors



- From the dashboard of your control panel, slide from the right to display the options, and click on "Detectors".
- 2. Click on the detector you wish to rename, and then tap on the name to modify it.

by SMS

Only detectors 1 to 9 can be renamed by SMS. Send $91 \sim 99$ (the second digit corresponds to the detector you wish to rename).



Change a detector's zone

by app	by SMS			
Contraction Contra	This function cannot be modified by SMS. If you are using your Secual Box only with a SIM card, you can modify the zone of a detector by moving the jumpers with tweezers, according to the drawings below. The jumpers are located on each detector's circuit board.			
 Construction of the strategy of t	Normal zone	Home zone		
	A A A A A A A A A A A A A A A A A A A	nome zone		
 From the dashboard of your control panel, slide from the right to display the options, and click on "Detectors". Click on a detector and select the zone you want your detector to be op 	DO DO DO			
want your detector to be on.	Delay zone	24h zone		

What do zones do?

Normal zone: when the system is armed, a detector on the Normal zone is active. When the system is disarmed, the detector is not active.



Home zone: when the system is armed in Home mode, all detectors are active except those assigned to the Home zone.

Delay zone: only detectors on the Delay zone will be impacted by the entry delay (if any).

24h zone: a detector on the 24h zone is always active, regardless the system is armed or not.

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Rename controls

by app		by SMS		
	Constal 1 Constal 1 Constal 1 Constal 2 Constal 2 Consta	Controls (remote controls and keypads) cannot be renamed by SMS.		
1.	From the dashboard of your control panel,			

- slide from the right to display the options, and click on "Controls".2. Click on the control you wish to rename, and
- then tap on the name to modify it.

Delete accessories





by SMS

You cannot delete accessories individually by SMS. However, you can delete all accessories at once. Send:

21

The control panel replies:

Ok

- From the dashboard of your control panel, slide from the right to display the options, and click on "Detectors" or "Controls".
- 2. On the detector or the control you wish to delete, slide left, and click on trash icon.

Change system language



- From the dashboard of your control panel, slide from the right to display the options, and click on "Settings".
- 2. Select "System language".
- 3. Select the language as you wish.

by SMS

Send the code corresponding to the language you want to set. For example, for English, send:

	0001
The control panel re	plies:
Ok	
All the languages avai	lable are listed below:
English 0001	German 0007
French 0002	German 0008
Russian 0003	Spanish 0009
Danish 0004	Norwegian 0011
Dutch 0005	

Italian 0006

Restore default settings

by app	on the control panel
Settings Settings Marcolamonaccionación Arangementación conso Arangementación conso Arangementación conso Settings Marcolamonaccionación Settings Marcolamonaccionación Settings Marcolamonaccionación Settings Marcolamonaccionación Settings Marcolamonaccionación Settings Settings	Press the SOS button 1 and the Connection button 3 of the control panel at the same time. The control panel beeps 3 times then 2 times, as a confirmation that it has reset successfully.
 From the dashboard of your control panel, slide from the right to display the options, and click on "Settings". Click on "Reset". 	



Important

After having reset your control panel, all settings will be restored to factory settings.

All accessories will be deleted from the control panel.

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Reset Wi-Fi

If you cannot connect to the Wi-Fi network of your Secual Box or if the network is secured, you can reset the Wi-Fi.

by app	on the control panel
by app This function cannot be done in the app.	on the control panel Press the Connection button 3 of the control panel for 5 seconds. The control panel beeps once, as a confirmation that it has reset successfully.



Presentation	Setup	Daily use	Settings	Accessories	Precautions

Pet-immune motion sensor (ES-D2A)

Your kit contains 1 x ES-D2A

Design



Detection scope



Accessories

Precautions

60

Mounting

Fix the bracket on the wall with screws and attach the detector to the bracket. We recommend to mount the detector at a height of 2.2m.

The detector is more sensitive to horizontal movements than vertical movements, and does not detect animals under 25 kg.

Avoid mounting the detector close to windows, air conditioner, heater, refrigerator, oven, sunshine and places where the temperature changes fast or where the air stream flows frequently.



Important: understanding the standby mode

If the detector is triggered more than twice within 3 minutes, it switches to standby mode to save power. During standby mode, the detector is inactive. If within the next 3 minutes a new movement is detected, the standby mode is extended by 3 minutes. If no movement is detected within the next 3 minutes, the sensor is activated again.

Testing

After the installation, turn the detector on. After one minute of self-testing, press the test button, walk in the scope of detection and watch the LED indicator to make sure the detector is working.

The LED indicator blinks once when a movement is detected.

Presentation	Setup	Daily use	Settings	Accessories	Precautions

LED indications

Blinks continuously: self-testing

Blinks once: an intruder is detected

Blinks twice: self-testing is complete; entering working mode

Blinks once every 3 seconds: the batteries must be replaced. (You will be informed by SMS when the batteries are low if the motion detector is registered in the control panel.)

Connection to your alarm system

The detectors in your kit are already connected and ready to use. If you have deleted the detector from the control panel, you can reconnect it as follows:

- 1. Press once on the Connection button 3 of the control panel.
- Press the Test button at the back of the detector. The control panel beeps once, the detector is now connected. If your control beeps twice, the detector was already connected.

Specifications

Power supply DC 3V (AA 1.5V LR6 Batteries x 2)

Static current ≤ 30 uA

Alarm current ≤ 15 mA

Detection scope 8 m / 110°

Transmission distance ≤ 80 m (in open area) Radio-frequency 433 MHz (±75 KHz)

Housing material ABS plastic

Operating conditions Temparature: -10°C~55°C Relative humidity: ≤ 80% (noncondensing)

Dimensions (L x W x H) Detector: 107 x 53 x 32 mm Bracket: 52 x 30 x 26.5 mm

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Door / Window contact (ES-D3C)

Your kit contains 1 x ES-D3C

Design



Mounting

Mount the magnet max. 1 cm away from the transmitter and secure the transmitter and magnet with double-sided tape on the door and the door frame respectively.



Connection to your alarm system

The detectors in your kit are already connected and ready to use. If you have deleted the detector from the control panel, you can reconnect it as follows:

- 1. Press once on the Connection button (3) of the control panel.
- Separate the magnet from the transmitter. The control panel beeps once, the detector is now connected. If your control beeps twice, the detector was already connected.

Setup

Daily use

Settings

Accessories

Specifications

Power supply AAA 1.5 V Battery x1

Static current ≤ 30 uA

Alarm current ≤ 15 mA

Transmitting distance ≤80 m (in open area)

Radio-frequency 433 MHz (±75 KHz) Housing material ABS plastic

Operating conditions

Temparature: $-10^{\circ}C \sim 55^{\circ}C$ Relative humidity: $\leq 80\%$ (noncondensing)

Dimensions (LxWxH) Transmitter: 60 x 45 x 18 mm Magnet: 45 x 19 x 17.5 mm

Presentation	Setup	Daily use	Settings	Accessories	Precautions

Remote control (ES-RC1)

Your kit contains 2 x ES-RC1

Design



Connection to your alarm system

The remote controls in your kit are already connected and ready to use. If you have deleted a remote control from the control panel, you can reconnect it as follows:

- 1. Press once on the Connection button (3) of the control panel.
- 2. Press "Disarm" (1) on the remote control. The control panel beeps once, the remote control is now connected. If your control beeps twice, the remote control was already connected.

Specifications

Power supply DC 3V (CR2025 button battery x1)

Static current ≤10 uA

Operating current

≤7 mA

Accessories

Transmission distance

 \leq 80 m (in open area)

Radio-frequency:

433MHz (±75KHz)

Housing material

ABS plastic

Operating conditions

Temperature: -10°C ~ +55°C Relative Humidity: ≤80% (non-condensing)

Dimensions

57 x 31 x 11 mm

Connect additional accessories

Connect additional detectors / controls

- 1. Press once the Connection button 3 of the control panel.
- Trigger the accessory or send a signal with it (for example, press "Disarm" (¹/₀) on a remote control, or separate the magnet from the transmitter of a door contact).
- 3. The control panel beeps once, the accessory is now connected. If your control panel beeps twice, the accessory was already connected.

A piece of advice

If your Secual Box is connected to your home Wi-Fi network, you can also connect additional accessories from the app:

- Open the app and log in to your account.
- Connect to your alarm.
- From your alarm's dashboard, slide from the right to show the options and click on "Detectors" or "Controls".
- Click on "Add detector" or "Add control" and follow the instructions on screen.

Connect additional sirens

Not all sirens have the same way of connecting. Please refer to the user manual of your siren to connect it to your control panel.

A piece of advice

- Before connecting your siren to your control panel, make sure there is no entry / exit delay on your Secual Box. If so, delete the delay for the time of the connection.
- During the connection of your siren, make sure you do not trigger any detector and you do not stay in the scope of a motion sensor.

60



Precautions

For a safer use of the product and to optimize the lifespan of the product, we recommend you to follow the precautions below:

- The wireless accessories must be connected to the control panel.
- Low power voltage may affect transmission distance.
- Do not press the SOS key on the remote control if it is unnecessary to avoid disturbing neighborhood.
- Check the system regularly to make sure the system works properly.
- The control panel is neither waterproof nor moisture-proof, install it in a shady, cool and dry place.
- The case of the control panel is made of ABS plastic. Keep away from bright light for a longer lifespan.
- The control panel is not explosion-proof. Keep away from fire and flames.
- Dispose of the batteries according to local regulations.
- Dismantling of this product must be done by professional personnel only.

Important

Install the control panel away from objects such as ADSL box, TV set, loudspeakers, heater, air conditioner, microwave oven etc. that generate heat or electromagnetic fields.

Presentation	Setup	Daily use	Settings	Accessories	Precautions
Warning					
14		ATTE RISK OF SHI DO NC	NTION Electric Ock It open	<u> </u>	!
CAUTION: TO COVER (OR E SERVICING T) REDUCE BACK). NO O QUALII	E THE RISK OF D USER SERVIC FIED SERVICE F	ELECTRIC SHO EABLE PARTS PERSONNEL.	OCK, DO NOT RE INSIDE, REFER	MOVE
4	Thi of u enc cor	s symbol is inte uninsulated "da closure that r astitute a risk o	ended to alert angerous volt may be of s f electric shoo	the user to the p age" within the p sufficient magni the to persons.	presence product's tude to
	The inte ope the	e exclamation ended to alert erating and m literature acco	point within the user to th aintenance (sompanying th	an equilateral tr he presence of in servicing) instruc he product.	iangle is nportant ctions in

To prevent fire or shock hazards, do not expose this product to rain or moisture. Apparatus shall not be exposed to dripping or splashing and no object filled with liquids, such as vases, shall be placed on the apparatus.

Normes

X

This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European Directive 2002/96/EC in order to be recycled or dismantled to minimize its impact on the environment.

For further information, please contact your local or regional authorities. Electronic products not included in the selective sorting process are potentially dangerous for the environment and human health due to the presence of hazardous substances.

CE

In compliance with European laws. This product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

RoHS

This product was designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and of the Council on the restriction of use of certain hazardous substances in electrical and electronic equipment (RoHS Directive - RoHS) and is deemed to comply with the maximum concentration values set by the European Technical Adaptation Committee (TAC).

Manufactured in China.

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